



GEX COMPANY AND FACILITY RELOCATION

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We are happy to announce that we have completed the company relocation from Centennial, Colorado to Palm City, Florida. Current information will be posted on the GEX website at <https://www.gexcorp.com/GEXRelocationInfo.pdf>

FREQUENTLY ASKED QUESTIONS

When was the relocation completed?

- Relocation to the new address completed mid- September 2022.

Where is the new GEX company location?

- New Address: 4437 SW Cargo Way, Palm City, FL 34990 U.S.A.
- Send shipments to the new address only – the Colorado address is no longer active

Why did GEX relocate from the Denver metro area to Palm City, Florida?

- The current location was at maximum capacity. GEX needed to move and accommodate growth of the company.
- The cost and demand of facility spaces in Denver metro area was limited due to microeconomic factors.
- To enable lower cost of living options for employees.

How does the new facility compare to the current facility?

- The new facility has expanded space to accommodate growth.
- The new facility has state-of-the-art manufacturing areas and environmental controls for manufacturing and alanine dosimetry lab areas.



Business Continuity Plan (BCP)

- The new location in Palm City, Florida introduces different risks of business interruption (e.g., hurricanes and power outages). GEX will assess and mitigate these factors using a variety of methods to ensure protections for our customers from supply and service disruption.
- BCP will be available to customers as soon as possible – this is still in-process.

Quality Assurance

- GEX has reinstalled and requalified necessary equipment and environmental controls prior to commencement of operations. Requalification of some equipment is still in-process.
- Internal audit is in-process and will be complete by Nov. 1, 2022. The audit will ensure quality management system processes, customer requirements and specifications are met in accordance with ISO 9001:2015, ISO 17025:2017.
- No changes to manufacturing, laboratory, or quality processes other than immediate effects of the relocation (e.g., relative location of the processes have changed in the new facility, by design. Procedures will be updated as necessary to reflect these changes.)
- No new processes will be enacted. Some new equipment may be added to replace existing equipment and qualified per standard procedure - TBD.

How did the relocation affect customers?

- GEX communicated by posting on the website in addition to sending notifications to interested parties and working with them as necessary to ensure ongoing provision of goods and services without interruption.
- Full customer support throughout the relocation.

What do customers need to do regarding the move?

- In your systems, update GEX to the new address for billing and shipping.